



ATC Watch Supervisor Management Training Course

Duration: 7 working days

Purpose of the Course: This course will provide senior ATC Supervisors about their roles responsibility and enhances the supervisory and management skills of the Watch Supervisor including provides essential skill of leadership to develop successful managers. Team leader techniques, staff planning, and practices required for ATC in accordance with ICAO standards which will prepare participants to perform management /ATC Watch Supervisor duties.

Course Content:

- Course Introduction
- Role of Operational Supervisor
- ICAO's Fatigue Risk Management-and staggered shift /Rostering
- UAS & Drone and impact of safety in aviation
- Aviation security awareness
- Safety Management system & Investigation
- Emergency & Procedures for Air Traffic Controller
- Psychology & Human Factors in ATC / Human Motivation
- Individual Difference, Leadership & Teamwork
- Familiarization at Approach Control Center or ATC Tower (Tentative)
- Familiarization at Hua Hin Centre Visit (Tentative)

Language of instruction: English

Target Audience

- Experienced Air Traffic Controllers who have shown the potential to become ATS Shift Supervisor
- Been newly appointed to the role of a shift supervisor